COMFORT AGREEMENT —

| Name: | Customer #: |
|----------|-----------------------------|
| Address: | Effective Date of Coverage: |
| Phone #: | E-mail: |

| SERVICE | PLATINUM | GOLD | SILVER |
|---|-----------------------|-----------------------|----------|
| Maintenance Visits Per System | 2 | 2 1 | |
| Diagnostic Savings Off of Current Rate | FREE | FREE | _ |
| Priority Status | LESS THAN 12 HOURS | LESS THAN 24 HOURS | ASAP |
| No Overtime Charges | ✓ | √ | 1 |
| Multi-system Discount | 1 | 1 | 1 |
| Monthly Payment Option | 1 | 1 | 1 |
| Parts Included (See Exclusions) | 1 | 1 | _ |
| Assurance Inspection & Cleaning | | | |
| Condensate Treatments (\$20) | ✓ | ✓ | ✓ |
| • Burner Cleaning (\$225) | ✓ | √ | _ |
| • Blower Wheel Cleaning (\$289) | ✓ | | _ |
| • Chemically Clean Coils (\$302) | √ | | _ |
| • Standard Filter Replacement (\$9-\$24) | 1 | 1 | 1 |
| • Media Filter Replacement (\$48-\$157) | 1 | _ | _ |
| Humidifier Maintenance Including Pad (\$90) | 1 | _ | _ |
| Maintain Manufacturer's Warranty | √ | √ | √ |

| EQUIPMENT | | | | |
|-----------|---------|--|--|--|
| MODEL | SERIAL# | | | |
| | | | | |
| | | | | |
| | | | | |
| | MODEL | | | |

AGREEMENT TYPE (SELECT ONE ONLY)

Selections below must be accompanied with purchase of agreement.

| SERVICE | PLATINUM | GOLD | SILVER | |
|---|-------------|-------------|-------------|-----|
| Heating & Cooling System (add \$125 for Oil Heating) | \$750 | \$318 | \$198 | \$ |
| Gas Heating System | \$375 | \$159 | \$108 | \$ |
| Oil Heater | \$695 | \$284 | \$218 | \$ |
| Air Conditioning System | \$425 | \$208 | \$108 | \$ |
| Generator | \$495 | \$395 | \$295 | \$ |
| Ductless (1 Condenser, 2 Indoor - Each Additional \$59) | \$490 | \$275 | \$196 | \$ |
| Additional systems will be priced at a 10% discount | | | | \$ |
| Add On – Selection below must be accompanie | d by purcha | se of Comfo | rt Agreemer | ıt. |
| Electric / Gas Water Heater | \$299 | \$99 | \$49 | \$ |
| Tankless Water Heater | \$575 | \$208 | \$108 | \$ |
| Oil Water Heater | \$675 | \$195 | \$131 | \$ |
| Electronic Air Cleaner | \$180 | \$175 | \$79 | \$ |
| Humidifier | \$180 | \$175 | \$89 | \$ |
| DISCOUNT Manufacturers Parts Warranty deduct \$25.00 | | | (|) |
| TAX | | | | |
| | | TOTAL | | |

| PAYMENT OPTIC | DNS |
|---|---|
| ☐ Enclosed is My Check/Money Order (Make Payable to Ben's ProServ) | Exp. |
| □ Bill My Credit Card □ Visa □ MasterCard □ Discover Card #:_ | I ¹ |
| NOTICE OF RIGHT TO CANCEL: (Applicable if sign-up occurs during service | call) YOU, THE BUYER, MAY CANCEL THIS TRANSACTION |

ANY TIME PRIOR TO MIDNIGHT OF THE THIRD BUSINESS DAY AFTER THE DATE OF THIS TRANSACTION.

Customer Signature _____ Date____







Service with Integrity

TERMS AND CONDITIONS

It is mutually agreed that this policy only covers electronically operated components inside the equipment itself and does not cover electrical or plumbing work beyond the equipment. Acts of God, fire, flood, sabotage or circumstances beyond our control is not covered.

As a Comfort Agreement Customer, it is the intention of BEN'S PROSERV to render priority service on an efficient basis, but it is expressly agreed that BEN'S PROSERV shall in no event be liable for damage or loss resulting out of the performance of the Agreement. In no event shall consequential damages to property be the responsibility of BEN'S PROSERV.

EXCLUSIONS: Parts and Accessories listed below are not relevant to all applications.

These items were purposely excluded to help regulate and lower the comfort agreement costs.

| 1. Accumulator | Circulator & Valve | Expansion Tanks | Setback | |
|--------------------------------------|-----------------------|----------------------------|-------------------|--|
| Additional Energy | Control | Fire Box | Thermostats | |
| Saving Devices | Co-Axle | Fuses/Circuit | Stack Dampers | |
| Air Vents | Compressor | Breakers | Tempering Valve | |
| Anode Rod | Condensate Pumps | Gas Pipes | TXV | |
| Balancing & Bleeding | Dip Tube | Heat Exchanger | Water Heater Tank | |
| Bleeding/Priming of | Disconnect | Manifold | Water Piping & | |
| Fuel Lines | Drain Pans & Piping | Oil Tanks/Lines | Accessories | |
| Boiler Sections & Casting | Duct Work & Balancing | Power/Control | Zone Valves & | |
| Cabinet & Trim | Evaporator and | Wiring | Powerheads | |
| Chimney/Vent Piping | Condenser Coil | Pressure Reducing Valve | | |

- 2. Work resulting from faulty design or installation by others.
- 3. Provisions for the removal, abatement, storage, transportation, treatment and disposal of hazardous materials, including, but not limited to asbestos.
- 4. Unusual utility bills incurred due to any malfunction, delay in delivery of parts for repairs or defect in the equipment covered by this Agreement.



HEATING • AIR CONDITIONING • PLUMBING • ELECTRICAL

Service with Integrity

Ben's ProServ is excited to offer you our COMFORT AGREEMENT.

We have three plans to choose from and can assist you in the selection which suites your comfort needs.

With 24-hour service you are sure to be protected year round.

BestToCallBen.com

N.J. Licensed Master Plumber Ben H. Laury #9648 • N.J. Electrical License #5902A HVACR License #3792 • NJHIC License #13VH09330400